

Case Study

One of the Largest Processed Food Companies in the U.S. Integrates Quality Assurance Solution That Brings Multiple Systems Together in Real-time

One of the largest processed food companies in the U.S. needed a way to manage its Quality Assurance for its 3PL warehouses in real-time. They were using multiple providers in various locations that didn't integrate well. Getting the data across all sites required numerous emails and phone calls back and forth. They needed a single solution—one simple but powerful QA Portal—that could speak to every platform and harmonize the data.



 **rebus**
BY LONGBOW ADVANTAGE

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As soon as Rebus was installed, this leading processed food manufacturer trimmed their QA process from multiple calls and emails down to a single click to send a Product Status Update.

The Problem



Before implementing Rebus to bring their 3PLs together, this leading pro-cessed food company was mired in inefficiency. Coordinating and confirming Quality Assurance meant wasted time playing phone tag and sending multiple emails.

Because the company used a different system than their 3PLs, they couldn't push updates through the network, and certainly not across a global system.

Internally, they were using SAP, but their 3PLs needed to connect with Blue Yonder, Körber, and Manhattan. Three different locations, each requiring a different interface.

The Process

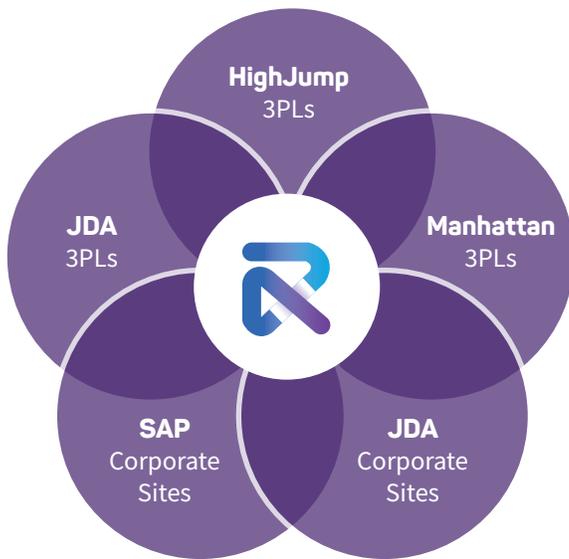


For the Blue Yonder 3PL site, internal teams initially attempted to code and patch the connection themselves, but they ran into repeated broken connections and attempted fixes for 11 months. When the Rebus team came in, they recommended creating an Azure Data Clone. In less than one month, the Rebus team was able to fully connect and transmit and receive data to the site in real-time by installing a Rebus Connector to the Data Clone.

For the site running Körber, everything went smoothly as the Rebus team was able to connect directly inside the Körber WMS.

With Manhattan, an API interface was used.

With connections in place through Rebus, their QA Team can initiate a block/unblock request on the Product Status Update tab in Rebus. Rebus then initiates an API call to the 3rd party database, which sends a message to all applicable WMS's to put the pallets on hold or to release them from hold.



As a platform-agnostic solution, Rebus can be configured to talk to multiple systems, so it doesn't matter if you and your 3PLs run on different WMS's, Rebus can bring them all together so all of your data is always at your fingertips in real-time.

The Result



Quality Assurance teams needed an efficient way to ensure that the QA updates could be pushed across the entire network in real-time. Before using Rebus, this process was tedious and required multiple emails and phone calls. However, on Rebus, teams were able to send updates across all internal and 3PL systems from a single tab within the Rebus platform. This led to tremendous time and resource savings for the team while streamlining their quality assurance process.

Endless Possibilities

The possibilities with Rebus are truly endless. Just as this organization has used Rebus to connect disparate systems across their 3PLs for real-time Quality Assurance, teams can use real-time visibility to improve their processes, people, and even products. Real-time visibility has the power to completely change your operations and Rebus is the best there is.

Rebus is a unified platform that provides real-time visibility into the warehouse for distribution teams who need access to make point-in-time decisions about their warehouse operations, labor management, and inventory. Unlike other visibility solutions that focus on more readily available data from trucks and rail, The Rebus Platform focuses on the heart of the supply chain – the warehouse. By connecting disparate systems across the distribution network, logistics professionals have unparalleled access to view and manage their warehouse like never before.



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1-888-904-4005